

**Driver Training & Traffic Safety Meeting
 Driver Training & Safety Licensing Report,
 May 9, 2018**

Driver Education Instructors	FY 16	FY 17	FY 18
New Licenses Issued	258	240	109
Renewed Licenses Issued	1,608	1,616	861
Total Population	1,933	1,973	1,979

To Date
21
139
1,979

Driver Safety Instructors	FY 16	FY 17	FY 18
New Licenses Issued	137	66	25
Renewed Licenses Issued	745	787	403
Total Population	914	809	740

To Date
3
86
740

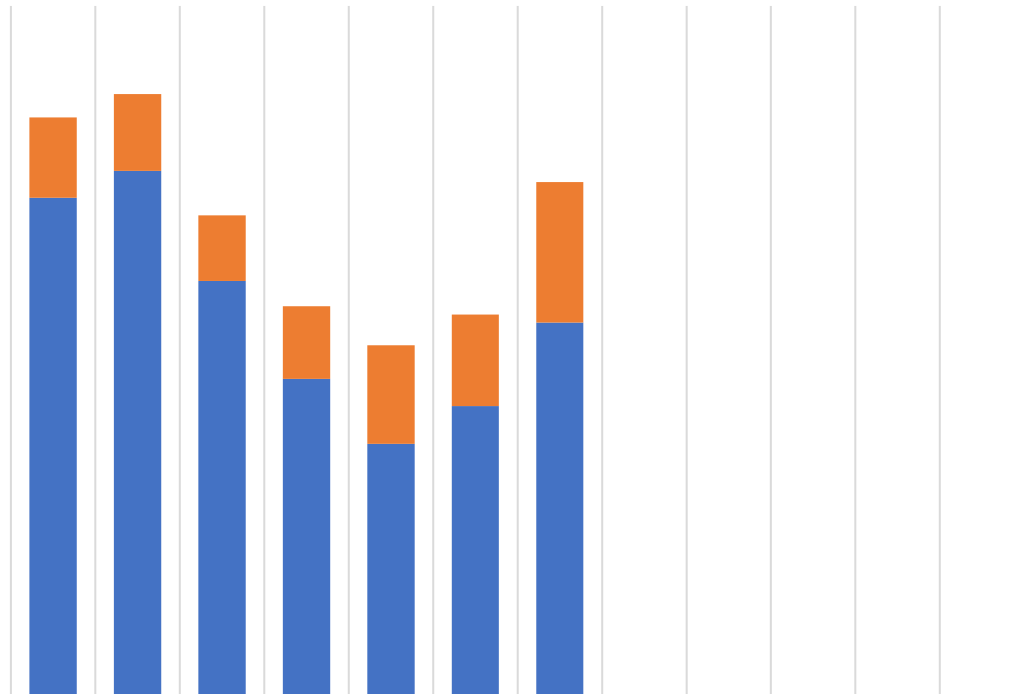
Drug & Alcohol Awareness Instructors	FY 16	FY 17	FY 18
New Licenses Issued	5	6	7
Renewed Licenses Issued	52	57	34
Total Population	164	147	134

To Date
4
4
134

Specialized Driving Safety Instructors	FY 16	FY 17	FY 18
New Licenses Issued	0	0	0
Renewed Licenses Issued	13	11	4
Total Population	13	11	10

To Date
0
2
10

**DRIVER EDUCATION AND SAFETY
CUSTOMER SERVICE CONTACTS
FISCAL YEAR 2018**



	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Email Total	408	390	332	370	501	464	713					
Call Totals	2,526	2,663	2,104	1,606	1,276	1,469	1,892					

Driver Training and Traffic Safety
Advisory Committee

Enforcement Division Staff Report
May 9, 2018

Current Projects

- On February 12th, March 7th and April 3rd, met with the enforcement workgroup to develop the penalty matrices for the Driver Education and Traffic Safety Program. During these meetings, it was determined that it would be most appropriate to have separate penalty matrices for Driver Education Schools and Instructors, Driver Safety Schools and Instructors, Course Providers, and Drug and Alcohol Awareness Programs. A draft of these matrices are on the agenda for your consideration. The advisory committee members assigned to this workgroup are Presiding Officer Ricardo Benavides, Frances Gomez, Carlos Reyna, and Nina Jo Saint.

Key Statistics – Fiscal Years 2018

Shown below are key statistics for the DES program and for all TDLR programs combined for Fiscal Year 2018 through March.

<u>Statistic</u>	<u>DES</u>	<u>TDLR</u>
• Number of cases opened:	60	5,772
• Number of cases resolved:	40	5,329
• Number of Agreed Orders:	0	757
• Total amount of penalties assessed:	\$0	\$1,845,325
• Total amount of penalties collected:	\$0	\$766,398

DRIVER TRAINING & TRAFFIC ADVISORY COMMITTEE

MAY 9TH, 2018

DRIVER EDUCATION AND SAFETY UPDATES

We have submitted the Request for Proposal (RFP) to the Contract Advisory Team-Review and Delegation Team (CAT-RAD Team) for review and approval of the ASL Driver Education Course in response SB1051. Upon approval, the process will be open for bids.

2018 STAFF DEVELOPMENT WORKSHOPS FOR DRIVER EDUCATION INSTRUCTORS:

Session	Date	Location	Attendance
1	March 6, 2018	El Paso	75
2	March 20, 2018	San Marcos	50
3	April 10, 2018	Fort Worth	80
4	April 17, 2018	Corpus Christie	45



ESC – Region 2 Corpus Christi (Michael Strawn, Angie Schmidt, and Shanisty Villanueva (not pictured))



ESC- Region 11 Fort Worth (Michael Strawn, Angie Schmidt, and Shanisty Villanueva (not pictured))

SB30 – INSTRUCTIONS ON INTERACTION BETWEEN PEACE OFFICERS AND CIVILIANS

On April 19th, the DES staff attended the first filming session for the video of instructions on interaction between peace officers and civilians in response to SB30. A meeting will be held with the workgroup on April 26th, in Florence, to preview a rough draft.



Pictured: Travis County Constable Officers acting out a traffic stop with some actors provided by ACC (Austin Community College)

Pictured: Travis County Constables, actors provided by ACC, the videographer (in khaki pants) who is donating his time for filming and editing, and a professor from ACC.



Pictured: Cullen Grissom (white shirt) from Texas Commission on Law Enforcement (TCOLE), Travis County Constables, Williamson County Sheriff’s office, and Dallas Police Department. Department of Public Safety officers were also on hand, but could not have their picture taken.

DRIVER EDUCATION AND SAFETY STATISTICS AND TRENDS

**BY PROGRAM
(SEPTEMBER 1ST, 2017 – MARCH 31ST, 2018)**

Program	New	Renewal	Total
Course Provider	NA	NA	NA
Parent Taught Course	NA	NA	NA
Driving Safety School	34	258	292
Drug & Alcohol Driving Awareness	2	4	6
Driving Education School	23	283	306

**DES E-MAILS ANSWERED BY STAFF
(AS OF MARCH 31ST, 2018)**

MONTH	FY 2018	FY 2017
SEPTEMBER	73	66
OCTOBER	71	39
NOVEMBER	140	42
Q1	284	147
DECEMBER	113	26
JANUARY	157	58
FEBRUARY	139	102
Q2	409	186
MARCH	151	202
APRIL		79
MAY		127
Q3	151	408
JUNE		90
JULY		174
AUGUST		108
Q4	0	372
TOTAL	844	1,113

Driver Education and Safety Advisory Board Meeting

Field Inspections Division Report



May 9, 2018

School Inspections Moved to Field Inspections

As part of TDLR's recent recalibration, effective March 1, 2108, the school inspection function was moved from the Exams and Education division to the Field Inspections division. We are currently working Marco Rodriquez from Education and Exams to learn the Driver Education School Inspection procedures.

Field Inspection Division Overview

The Field Inspections division is organized into three Regions and a Training, Support and Analytics Section:

- **The North Region** – Joe Carrasco manages the Fort Worth field office and 13 inspectors.
- **The South Region** – Manager position is open – manages the Austin office and 11 inspectors.
- **The East Region** – CamTu Tran, manages the Houston field office and 11 inspectors.
- **The Support, Training, and Analytics Team** monitors work load performance, provides training, monitors and implements technology such as route optimization and electronic inspection programs, manages the mold remediation notification system and third-party inspections, and provides general support to ensure the success of the Field Inspections division.
 - Juliane Crocker – Lead Facilitator based in Austin
 - Adriana Gonzalez – Facilitator based in Austin
 - Shawn O'Neal – Liaison based in Houston
 - Fernando Reyes – Liaison based in Austin

The division conducts the following inspections:

- Barber Shops and Schools
- Cosmetology Salons and Schools
- Driver Education Schools
- Licensed Dog and Cat Breeders
- Massage Therapy Establishments and Schools
- Midwifery Schools
- Orthotics and Prosthetics
- Towing and Vehicle Storage Facilities
- Used Automotive Parts Recyclers

DIVISION PERSONNEL UPDATES

The March 1st recalibration included a move of five Field Inspectors to the Field Inspections division from Exams and Education. We are pleased to welcome the following inspectors to our division.

Lance Caroland, North Region
Amy Henshaw, North Region
Dalinda Jew, South Region
Roy Cantu, South Region
Ramon Rodriguez, East Region

We hired Sharon Hollins as a Field Inspector based in Dallas effective May 1, 2018.

Our South Region Manager, Jennifer Harless was recently selected as TDLR's Strategic Response Coordinator. We working to hire her replacement.

We will also post for a Field Inspections Liaison soon

Driver Education School Inspection Statistics

Driver Education & Safety Schools

	FY 2018	FY 2017	FY 2016
SEPT	18	2	0
OCT	39	1	0
NOV	51	0	0
QTR 1	108	3	0
DEC	12	1	0
JAN	0	0	0
FEB	0	2	4
QTR 2	12	3	4
*MAR	8	6	0
APR	0	3	0
MAY	0	3	4
QTR 3	8	12	4
JUNE	0	5	0
JUL	0	92	1
AUG	0	106	5
QTR 4	0	203	6
Date/ Year End	128	221	14

*Field Inspections took over Driver Education & Safety School Inspection function March 1, 2018.